



Marine Management Solutions
www.watchcaptain.com

Watch Captain LLC
76 County Road
Mattapoisett, MA 02739
Toll-free: (888) 627-2628
Local: (508) 758-6777
Fax: (508) 758-6875

Email: TMPSupport@watchcaptain.com

Support Plan Includes

Service Description
Unlimited Email Support with a Dedicated email address TMPSupport@Watchcaptain.com
Unlimited Fax Support Requests
Toll Free Support Phone Number
Yearly General Release which includes Installation Media and Instructions
Access to User's Portal which provides downloads of updates, hot fixes, documentation (manuals, quick tips, etc)
Program Issues reported by Support Plan Members are corrected and incorporated into a Hot Fix made available to all Support Plan Members for download on the TMP Users portal.

For Marina Program Users who are not members of our support plan we will provide support for an hourly rate. Contact TMPSupport@WatchCaptain.com for more information.

To sign-up for our support plan contact TMPSupport@WatchCaptain.com